

PRIVACY POLICY

1. Collection and Purpose of Use of Personal Information

New Adventure Inc. (the "Company") uses personal information provided by customers only to the extent necessary for travel applications and the improvement of our services.

Specific purposes of use include confirmation procedures, surveys for service improvement, and the provision of relevant information.

2. Management and Protection of Personal Information

The Company endeavors to keep the personal information provided by customers accurate and up to date, and manages such information appropriately in order to protect it from unauthorized access and improper use.

3. Provision of Personal Information to Third Parties

The Company will not provide customers' personal information to third parties except where required by law or where necessary for the performance of its business operations. Where such provision is necessary, the Company will obtain the customer's consent or provide the information in accordance with applicable laws and regulations.

4. Outsourcing of Personal Information Processing

Where necessary, the Company may outsource certain operations involving the handling of personal information to reliable third parties. The Company enters into appropriate agreements with such contractors and takes measures to minimize the risk of information leakage, loss, or destruction.

5. Customer Rights

Customers may request disclosure, correction, suspension of use, or deletion of personal information held by the Company. The Company will respond to such requests sincerely and promptly in accordance with applicable laws and regulations.

6. Improvement of the Personal Information Protection Management System

The Company continuously improves its personal information protection management system to ensure the protection and appropriate handling of personal information. To maintain security, the Company conducts inspections, audits, and management reviews.

The Company will also respond carefully to comments and inquiries from customers and is committed to being a trustworthy company. If you have any questions, please feel free to contact us.

Contact for Inquiries Regarding Personal Information

New Adventure Inc.

Person in Charge of Personal Information Protection: Shinohara

Telephone: 050-3629-1767

If a complaint regarding the Company's handling of personal information cannot be resolved between the customer and the Company, the customer may request assistance from the following association in resolving the matter.

Japan Association of Travel Agents (JATA), Consumer Consultation Office

Telephone: 03-3592-1266