

TERMS AND CONDITIONS FOR DOMESTIC PACKAGE TOURS

New Adventure Inc.

Please print and read these Terms and Conditions carefully before applying for a tour.

Significance of These Terms and Conditions

This document forms part of the explanatory document concerning transaction conditions prescribed in Article 12-4 of the Travel Agency Act and part of the contract document prescribed in Article 12-5 of the same Act.

1. Package Tour Contract

1. This tour is planned, offered, and operated by New Adventure Inc. (hereinafter referred to as the "Company"). A customer participating in the tour enters into a Package Tour Contract (hereinafter referred to as the "Travel Contract") with the Company.
2. The contents and conditions of the Travel Contract are governed by the recruitment advertisement, brochure, these Terms and Conditions, the final document delivered before departure (the Final Itinerary), and the Company's General Terms and Conditions of Travel Agency Business, Package Tour Contract section.
3. The Company undertakes to make arrangements and manage the itinerary so that the customer can receive transportation, accommodation, and other travel-related services (hereinafter referred to as "Travel Services") provided by transportation and accommodation facilities and other service providers in accordance with the itinerary specified by the Company.

2. Application for Travel and Formation of the Travel Contract

1. Applications shall be made to (i) the Company or (ii) an entrusted sales office as prescribed by the Travel Agency Act (collectively, the "Company, etc.") by completing the Company's prescribed travel application form and submitting it together with the application deposit shown below or the full tour price. The application deposit will be applied, in whole or in part, to the tour price, cancellation charge, or penalty. If the customer withdraws the application before formation of the Travel Contract under Paragraph 3 below, the application deposit received will be refunded in full.

Tour Price per Person	Application Deposit per Person
Less than JPY 20,000	JPY 5,000 or more
JPY 20,000 to less than JPY 50,000	JPY 10,000 or more
JPY 50,000 to less than JPY 100,000	JPY 20,000 or more
JPY 100,000 or more	20% or more of the Tour Price

For certain periods or specific courses, different conditions may be stated separately in the brochure. Conditions may also differ when a loan is used.

The term "Tour Price" in the above table means the "Applicable Tour Price" defined in Section 7(3).

1. The Company, etc. may accept reservations for a Travel Contract by telephone, mail, facsimile, or other means of communication. In such cases, the contract is not formed at the time of reservation. The customer must submit the application form and pay the application deposit within three days, counting from the day following the date on which the Company, etc. notifies the customer that the reservation has been accepted. If payment is not made within this period, the application will be treated as if it had not been made.
2. The Travel Contract is formed when the Company, etc. accepts conclusion of the contract and receives the application deposit specified in Paragraph 1. Formation of a Travel Contract under a Communication Contract is governed by Section 21.
3. If special consideration is required for participation in the tour, please inform the Company at the time of reservation. The Company will respond to the extent reasonably possible.
4. Any expenses incurred for special measures taken by the Company for the customer pursuant to Paragraph 4 shall be borne by the customer.

6. Group Contracts

- (1) Where multiple travelers following the same itinerary at the same time appoint a responsible representative (the "Contract Representative") and apply for a Package Tour Contract, the provisions below apply.
- (2) Unless otherwise specially agreed, the Company will regard the Contract Representative as having full authority to act on behalf of the members of the group in relation to conclusion of the Package Tour Contracts, and all travel-business transactions concerning the group will be conducted with the Contract Representative.
- (3) The Contract Representative must submit a list of group members by the date specified by the Company.
- (4) The Company assumes no responsibility for any debt or obligation that the Contract Representative currently owes, or may in the future owe, to group members.

(5) If the Contract Representative does not accompany the group, after commencement of the tour the Company will regard a member appointed in advance by the Contract Representative as the Contract Representative.

3. Waiting List

1. If a Travel Contract cannot be concluded immediately at the application stage because the tour or accommodation is full or for another reason, the Company, etc. may, with the customer's consent, confirm the period for which the customer is willing to wait for a cancellation and register the customer as a "waiting-list customer" while attempting to accept the application. This is called "waiting-list registration." The Company, etc. may receive an amount equivalent to the application deposit at this stage, but the Travel Contract has not yet been formed. If the customer asks to cancel the waiting-list registration before the Company, etc. notifies the customer that the application can be accepted, or if the application ultimately cannot be accepted by the agreed deadline, the amount equivalent to the application deposit will be refunded.

2. For a course registered on the waiting list under Paragraph 1, the reservation is established when the Company, etc. notifies the customer that the application can be accepted.

3. The amount received as an "amount equivalent to the application deposit" will be treated as the "application deposit" when the reservation is established.

4. Conditions of Application

1. A person under 20 years of age must submit the consent of a person with parental authority. A person under 15 years of age at the commencement of the tour may be required to travel with a guardian.

2. For tours with special participation conditions, the Company may refuse an application if the participant does not satisfy the specified conditions concerning sex, age, qualifications, skills, or other matters.

3. Customers who are in poor health, use a wheelchair or other assistive device, have a physical or mental disability, have food or animal allergies, are pregnant or may be pregnant, are accompanied by an assistance dog (guide dog, hearing dog, or service dog), or otherwise require special consideration must inform the Company at the time of application. If such a condition arises after formation of the Travel Contract, the customer must inform the Company immediately. The Company will then provide further guidance, and the customer must specifically describe the measures required during the tour.

4. Upon receiving a request under the preceding paragraph, the Company will respond within a possible and reasonable scope. The Company may ask about the customer's circumstances and required measures or request that such information be provided in writing.

5. For the safe and smooth operation of the tour, the Company may require the customer to be accompanied by an assistant or companion, submit a medical certificate, accept a change to part of the itinerary, or satisfy other conditions. If the Company cannot arrange the requested measures, it may refuse the application or cancel the Travel Contract. In principle, expenses for special measures taken by the Company at the customer's request are borne by the customer.

6. If, during the tour, the Company determines that the customer requires medical diagnosis or treatment because of illness, injury, or another reason, the Company may take measures necessary for the smooth operation of the tour. All costs incurred shall be borne by the customer.

7. Separate action for the customer's convenience is not permitted in principle, although it may be accepted for certain courses subject to separate conditions.

8. If the customer leaves the itinerary for personal reasons, written notice is required stating that fact, whether the customer intends to rejoin the tour, and the planned date and time of rejoining.

9. The Company may refuse participation if it determines that the customer may cause inconvenience to other customers or interfere with the smooth conduct of group activities.

10. The Company may refuse participation if the customer is recognized as a member or associate member of an organized crime group, a person related to an organized crime group, a company related to an organized crime group, a corporate racketeer, or another antisocial force.

11. The Company may refuse participation if the customer makes violent or unreasonable demands, uses threatening words or conduct or violence in connection with a transaction, or engages in similar conduct toward the Company, etc.

12. The Company may refuse participation if the customer spreads false rumors, uses fraudulent means or intimidation to damage the credibility of the Company or obstruct the business of the Company, etc., or engages in similar conduct.

13. The Company may otherwise refuse an application when necessary for business reasons.

5. Contract Document and Final Document (Final Itinerary)

1. Promptly after formation of the contract under Section 2(3), the Company, etc. will provide the customer with a document describing the itinerary, contents of Travel Services, other travel conditions, and matters concerning the Company's responsibility (the "Contract Document"). The Contract Document consists of the brochure and these Terms and Conditions.

2. If the itinerary or the names of important transportation or accommodation facilities are not finalized in the Contract Document, the Company will list the planned accommodation facilities and important transportation facilities to the extent possible and, after delivery of

the Contract Document, provide a document stating the finalized details (the "Final Document") no later than the day before the tour begins; for applications made on or after the seventh day before the day preceding departure, no later than the day the tour begins.

3. If the customer requests confirmation of arrangement status after formation of the contract under Section 2(3), the Company, etc. will explain the arrangement status even before delivery of the Final Document.

4. The scope of Travel Services that the Company is obligated to arrange and manage under the Package Tour Contract is as stated in the Contract Document. If a Final Document (Final Itinerary) is delivered, the scope is as stated in that Final Document.

6. Deadline for Payment of the Tour Price

1. The Tour Price must be paid before the date falling 14 days before the day preceding the tour start date (the "Reference Date").

2. For applications made on or after the Reference Date, payment must be made at the time of application or by the date specified by the Company, etc. before commencement of the tour.

7. Application of the Tour Price

1. Unless otherwise stated, customers aged 12 or older are charged the adult price. Customers aged 6 or older (3 or older for courses using air transportation) and under 12 are charged the child price.

2. Tour prices are shown in the brochure. Please confirm the applicable departure date and number of participants.

3. The "Applicable Tour Price" means the amount shown as the "Tour Price" in the recruitment advertisement or brochure, plus amounts shown as additional charges, less amounts shown as discounts. This total is the basis for calculating the application deposit under Section 2(1), cancellation charges under Section 13(1), penalties under Section 14(1), and compensation for changes under Section 20.

8. Items Included in the Tour Price

1. Fares and charges for transportation expressly stated in the itinerary (class may differ by course; unless otherwise stated, ordinary seating applies), accommodation, meals, sightseeing charges (admission, viewing, guides, etc.), consumption tax and other taxes and service charges, airport facility charges, and similar expenses.

2. For courses accompanied by a tour conductor, expenses of the tour conductor and gratuities necessary for group activities are also included.

3. Other expenses expressly stated in the brochure as being included in the Tour Price.

No refund will be made for any part of the items in Paragraphs 1-3 that the customer does not use for personal reasons.

9. Items Not Included in the Tour Price

Items other than those listed in Section 8 are not included. Examples include:

1. Excess baggage charges for weight, volume, or number of pieces exceeding the prescribed limits.

2. Personal expenses such as laundry, telegram/telephone and other communication charges, additional food and beverages, and related taxes and service charges.

3. Admission fees and transportation expenses for portions of the itinerary described as "free time," "independent sightseeing," "additional charge," "customer expense," or similar.

4. Single-room supplements.

5. Optional tours (separately priced excursions) available only to customers who wish to participate.

6. Other additional expenses not included in the itinerary and arising from the customer's own requests, such as admission, meals, and transportation.

7. Transportation and accommodation expenses between the customer's home and the departure/arrival point.

10. Changes to the Travel Contract

Even after formation of the Travel Contract, if natural disaster, war, civil disturbance, suspension of Travel Services by transportation or accommodation providers, orders of public authorities, provision of transportation services not in accordance with the original operating plan, or other circumstances beyond the Company's control arise, the Company may, when unavoidable for the safe and smooth operation of the tour, change the itinerary, contents of Travel Services, or other contents of the Travel Contract (the "Contract Contents"). The Company will promptly explain in advance why the circumstances are beyond its control and the causal relationship with the change. In an emergency, where unavoidable, the explanation may be given after the change.

11. Changes to the Tour Price

Even after formation of the Travel Contract, the Company may change the Tour Price in the following cases:

1. If fares or charges of transportation facilities used are increased or decreased far beyond the level normally anticipated because of a significant change in economic conditions or similar circumstances, the Company may increase or decrease the Tour Price within the

amount of such increase or decrease. If the Tour Price is increased, the customer will be notified before the date falling 15 days before the day preceding commencement of the tour.

2. If the applicable fares or charges described in Paragraph 1 are substantially reduced, the Company will reduce the Tour Price by the amount of the reduction in accordance with Paragraph 1.

3. If the Contract Contents are changed under Section 10 and the cost required to operate the tour increases or decreases, the Company may change the Tour Price within the amount of the difference, except where the change results from a shortage of seats, rooms, or other facilities despite the relevant Travel Service being provided. Cancellation charges, penalties, and other expenses already paid or payable for Travel Services not received because of the change shall be borne by the customer.

4. If the brochure or other materials state that the Tour Price varies according to the number of persons using transportation or accommodation facilities, and that number changes after formation of the Travel Contract for reasons not attributable to the Company, the Company may change the Tour Price as stated in the brochure or other materials.

12. Substitution of a Customer

1. With the Company's consent, a customer may transfer his or her contractual position under the Travel Contract to another person. The customer must complete the Company's prescribed form and submit it to the Company, etc. together with a handling fee of JPY 1,080 per person. If tickets have already been issued, additional reissuance or related costs may be charged.

2. The transfer of contractual position becomes effective when approved by the Company. Thereafter, the transferee succeeds to all rights and obligations of the customer under the Travel Contract. The Company may refuse a substitution.

13. Cancellation of the Travel Contract by the Customer

[1] Before Commencement of the Tour

1. The customer may cancel the Travel Contract at any time by paying the cancellation charge set out below. The cancellation date is the time at which notice of cancellation is received during the business days and business hours of the sales office where the application was made.

Date of Cancellation	Other than Day Trips	Day Trips (incl. overnight travel)
21 days or more before departure	Free	Free
20-11 days before departure	20% of Tour Price	Free
10-8 days before departure	20% of Tour Price	20% of Tour Price
7-2 days before departure	30% of Tour Price	30% of Tour Price
Day before departure	40% of Tour Price	40% of Tour Price
Day of departure (except no-show)	50% of Tour Price	50% of Tour Price
After commencement / no-show without notice	100% of Tour Price	100% of Tour Price

Accommodation-Only Reservations

If an accommodation-only reservation is cancelled, the coupon-issuing sales office will deduct the cancellation charge at the following rate from the Tour Price and refund the balance. Requests for refunds must be made within one month from the accommodation date. If the number of guests is reduced on the accommodation date, please obtain certification from the accommodation facility; the prescribed refund will then be made by the sales office where the reservation was made. For consecutive nights at the same accommodation facility, only the first night is subject to the cancellation charge. Different cancellation charges may apply to specified facilities or specified dates such as the New Year holiday or Golden Week.

Group Size	After Start / No-show	Same Day	Previous Day	2-3 Days Before	4-5 Days Before	6-7 Days Before	8-20 Days Before
1-14	100%	50%	20%	Free	Free	Free	Free
15-30	100%	50%	20%	20%	Free	Free	Free
31 or more	100%	50%	30%	30%	30%	30%	10%

Cancellation Charges for Certain Tokyo Disney Resort Hotels

For stays at Disney Ambassador Hotel, Tokyo DisneySea Hotel MiraCosta, Tokyo Disneyland Hotel, or Tokyo Disney Celebration Hotel, the following cancellation charges apply:

Date of Cancellation	Cancellation Charge per Person
8 days or more before departure	Free

Date of Cancellation	Cancellation Charge per Person
7-2 days before departure	30% of Tour Price
Day before departure	40% of Tour Price
Day of departure (except no-show)	50% of Tour Price
After commencement / no-show without notice	100% of Tour Price

Note 1: Cancellation charges for specified periods, courses, or accommodation facilities are as separately stated in the brochure.

Note 2: "Tour Price" in Paragraph 1 means the "Applicable Tour Price" defined in Section 7(3).

2. If the customer changes the departure date, course, accommodation facility, or similar item for personal reasons, the cancellation charges in Paragraph 1 apply to the full travel cost.

3. The customer may cancel the Travel Contract without paying a cancellation charge in any of the following cases:

- a. The Contract Contents are changed under Section 10, provided the change is one listed in the left-hand column of the table in Section 20 or is otherwise important.
- b. The Tour Price is increased under Section 11(1).
- c. Natural disaster, war, civil disturbance, suspension of Travel Services by transportation or accommodation providers, orders of public authorities, or other circumstances make, or are highly likely to make, safe and smooth operation of the tour impossible.
- d. The Company, etc. fails to provide the Final Document (Final Itinerary) by the deadline specified in Section 5.
- e. For reasons attributable to the Company, it becomes impossible to operate the tour in accordance with the itinerary stated in the Contract Document.

4. If the Travel Contract is cancelled under Paragraph 1, the Company, etc. will refund the balance remaining after deducting the prescribed cancellation charge from the Tour Price (or application deposit) already paid. If the application deposit is insufficient to cover the cancellation charge, the customer must pay the difference. If a change in the number of persons using one room causes a price difference for participating customers, each customer must also pay the applicable difference.

5. If the Travel Contract is cancelled under Paragraph 3, the Company, etc. will refund in full the Tour Price (or application deposit) already paid.

[2] After Commencement of the Tour

1. If, after commencement of the tour, the customer cancels the Travel Contract or temporarily leaves the tour for personal reasons, this will be regarded as a waiver of the customer's rights and no refund will be made.

2. If, for reasons not attributable to the customer, the customer cannot receive Travel Services in accordance with the Final Itinerary, the customer may cancel the part of the contract relating to the unavailable Travel Services without paying a cancellation charge. The Company will refund the amount of the Tour Price corresponding to the unavailable portion, less cancellation charges, penalties, and other expenses already paid or payable for those Travel Services, provided the unavailability is not attributable to the Company.

14. Cancellation of the Travel Contract by the Company

[1] Before Commencement of the Tour

1. The Company may cancel the Travel Contract before commencement of the tour after explaining the reason to the customer in any of the following cases:

- a. It becomes clear that the customer does not satisfy participation conditions concerning sex, age, qualifications, skills, or other matters stated in advance by the Company.
- b. The customer is considered unable to withstand the tour because of illness, absence of a necessary assistant, or another reason.
- c. The customer is considered likely to cause inconvenience to other customers or interfere with the smooth operation of the group tour.
- d. The customer demands a burden exceeding a reasonable scope in relation to the Contract Contents.
- e. The number of customers does not reach the minimum number of participants stated in the brochure. In this case, the Company will notify the customer of cancellation before the date falling 13 days before the day preceding commencement of the tour (3 days for a day trip).
- f. A travel condition stated in advance by the Company is not fulfilled, or is highly unlikely to be fulfilled, such as insufficient snowfall for a ski tour.
- g. Natural disaster, war, civil disturbance, suspension of services by transportation or accommodation providers, orders of public authorities, or other circumstances beyond the Company's control make, or are highly likely to make, safe and smooth operation of the tour in accordance with the Contract Document impossible.

2. If the customer fails to pay the Tour Price by the deadline specified in Section 6, the customer will be deemed to have cancelled the Travel Contract on the day following that deadline. In such case, the customer must pay the Company a penalty equal to the cancellation charge prescribed in Section 13(1).

3. The Company may cancel the Travel Contract if it becomes known that the customer falls under Section 4(10)-(12).

[2] After Commencement of the Tour

1. The Company may cancel part of the Travel Contract even after commencement of the tour in any of the following cases:

- a. The customer is unable to continue the tour because of illness, absence of a necessary assistant, or another reason.
- b. The customer fails to follow instructions of the tour conductor or other person acting on behalf of the Company for the safe and smooth operation of the tour, or disrupts group discipline through assault, threats, or similar conduct toward such persons or other accompanying travelers, thereby interfering with safe and smooth operation of the tour.
- c. Natural disaster, war, civil disturbance, suspension of Travel Services by transportation or accommodation providers, orders of public authorities, or other circumstances beyond the Company's control make continuation of the tour impossible.

2. If the Company cancels the Travel Contract under Paragraph 1, the contractual relationship between the Company and the customer terminates only prospectively. Obligations of the Company relating to Travel Services already received by the customer are deemed to have been validly performed. The Company will refund the amount corresponding to Travel Services not yet received, less cancellation charges, penalties, and other expenses already paid or payable for those Travel Services.

3. If the Company cancels the Travel Contract after commencement under Paragraph 1(a) or (c), the Company will, at the customer's request and expense, undertake arrangements for Travel Services necessary for the customer to return to the departure point.

4. The Company may cancel the Travel Contract if it becomes known that the customer falls under Section 4(10)-(12).

15. Refund of the Tour Price

If the Tour Price is reduced under Section 11 or the Travel Contract is cancelled under Sections 13 or 14 and an amount is due to the customer, the Company will refund that amount within seven days from the day following cancellation in the case of cancellation before commencement of the tour, or within 30 days from the day following the scheduled tour end date stated in the Contract Document in the case of a reduction or cancellation after commencement.

16. Itinerary Management

1. To ensure the safe and smooth operation of the tour, the Company will perform the following duties for the customer unless a different special agreement has been made:

[1] If it is considered possible that the customer may be unable to receive Travel Services during the tour, the Company will take necessary measures to ensure that the customer receives Travel Services in accordance with the Travel Contract, except for the Independent Travel Plan in Paragraph 6.

[2] If, despite the measures above, a change to the tour contents becomes unavoidable and the itinerary must be changed, the Company will endeavor to ensure that the revised itinerary remains consistent with the purpose of the original itinerary.

2. When customers are required to act as a group between commencement and completion of the tour, they must follow the Company's instructions necessary for safe and smooth operation.

Tour Conductor Accompanied Plan

3. For courses indicated as accompanied by a tour conductor, a tour conductor will accompany the group throughout the itinerary and perform all or part of the duties in Paragraph 1 and other duties the Company considers necessary in connection with the tour. In principle, tour conductor duties are performed from 8:00 to 20:00.

Local Tour Conductor Accompanied Plan

4. For courses indicated as accompanied by a local tour conductor, a local tour conductor will, in principle, accompany the group from arrival at the destination until departure. The scope of duties follows Paragraph 3.

Local Representative Plan

5. For courses indicated as guided by a local representative, no tour conductor accompanies the group. The Company will have a person acting on its behalf locally perform all or part of the duties in Paragraph 1 and other duties the Company considers necessary in connection with the tour. Contact details will be stated in the Final Document such as the Final Itinerary.

Independent Travel Plan

6. No tour conductor accompanies an Independent Travel Plan. Necessary coupons or similar documents will be provided before departure, and the customer must personally complete the procedures required to receive Travel Services.

17. Responsibility and Disclaimer of the Company

1. If, in performing the Travel Contract, the Company or an arrangement agent intentionally or negligently causes damage to the customer, the Company will compensate for that damage, provided notice is given to the Company within two years from the day following occurrence of the damage.
2. The Company is not liable under Paragraph 1 for damage caused, for example, by the following events, unless intentional misconduct or negligence of the Company or its arrangement agent is proven.
 - [1] Natural disaster, war, civil disturbance, or resulting changes to or cancellation of the itinerary.
 - [2] Accident or fire involving transportation or accommodation facilities.
 - [3] Suspension of services by transportation or accommodation facilities, or resulting changes to or cancellation of the itinerary.
 - [4] Changes to or cancellation of the itinerary resulting from orders of public authorities.
 - [5] Accidents during free time.
 - [6] Food poisoning.
 - [7] Theft.
 - [8] Delay, suspension, schedule change, route change, or similar disruption of transportation, or resulting changes to the itinerary or reduction of time at the destination.
3. For damage to baggage covered by Paragraph 1, notwithstanding that paragraph, the Company will compensate only if notice is given within 14 days from the day following occurrence of the damage, up to JPY 150,000 per customer, except where the Company acted intentionally or with gross negligence.

18. Responsibility of the Customer

1. If the Company suffers damage because of the customer's intentional misconduct or negligence, conduct contrary to laws or public order and morals, or failure to comply with the Company's General Terms and Conditions, the Company may claim compensation from the customer.
2. When entering into a Package Tour Contract, the customer must make reasonable efforts to use the information provided by the Company and understand the customer's rights and obligations and other contents of the Package Tour Contract.
3. After commencement of the tour, if the customer recognizes that Travel Services different from those stated in the Contract Document have been provided, the customer must promptly report this at the destination to the Company or the relevant Travel Service provider so that the stated Travel Services can be received smoothly.

19. Special Compensation

1. Regardless of whether the Company is liable under Section 17, under the Special Compensation Rules of the Company's General Terms and Conditions of Travel Agency Business (Package Tour Contract section), the Company will pay prescribed compensation for certain damage to a customer's life, body, or baggage caused by a sudden and accidental external event during participation in a Package Tour: JPY 15,000,000 as death compensation; JPY 20,000-200,000 as hospitalization compensation depending on the number of days hospitalized; and JPY 10,000-50,000 as outpatient compensation depending on the number of outpatient treatment days. Compensation for damage to personal belongings is limited to JPY 150,000 per traveler, with a limit of JPY 100,000 per item or pair.
2. If the Company becomes liable under Section 17(1), the compensation paid under this section will be applied in whole or in part toward the damages payable by the Company.
3. Optional excursions organized by the Company for customers participating in the Company's Package Tour and operated for an additional fee are treated as part of the principal Travel Contract.
4. A day on which the itinerary expressly states that no Travel Services arranged by the Company will be provided is not regarded as being during participation in the Package Tour only if it is expressly stated that compensation will not be paid for damage suffered by the customer on that day.
5. If damage suffered by the customer during participation in the Package Tour results from the customer's intentional misconduct, intentional violation of law, illness, or an accident during a hazardous activity not included in the Package Tour, such as skydiving, mountaineering, bobsleigh, luge, hang-gliding, or similar activity during free time, the Company will not pay the compensation or solatium described in Paragraph 1. This does not apply if the activity is included in the Package Tour itinerary.

20. Itinerary Guarantee

1. If an important change listed in the left-hand column of the table below occurs in the Contract Contents, excluding changes described in (1)-(3) below, the Company will pay change compensation calculated by multiplying the Tour Price by the percentage in the right-hand column within 30 days from the day following the tour end date. This does not apply if it is clear that the Company is liable for the change under Section 17(1).

Changes for Which Change Compensation Is Not Paid

(1) Changes caused by: (a) natural disasters, including bad weather that affects the itinerary; (b) war; (c) civil disturbance; (d) orders of public authorities; (e) suspension of Travel Services by transportation or accommodation providers due to cancellation, service interruption, closure, etc.; (f) provision of transportation services not in accordance with the original operating plan because of delay, schedule change, etc.; or (g) measures necessary to protect the life or physical safety of tour participants. However, change compensation will be paid where a shortage of seats, rooms, or other facilities occurs despite the relevant service being provided.

(2) Changes to the portion of the contract cancelled under Sections 13 or 14.

(3) Where the order in which Travel Services listed in the brochure are provided is changed but the customer is able to receive those Travel Services during the tour.

2. The total amount of change compensation payable by the Company to one customer for one Package Tour is limited to 15% of the Tour Price. If the amount payable to one customer for one Package Tour is less than JPY 1,000, no change compensation will be paid.

3. If, after paying change compensation under Paragraph 1, it becomes clear that the Company is liable for the relevant change under Section 17(1), the customer must return the change compensation. The Company will then pay the balance after offsetting the amount of change compensation to be returned against the damages payable by the Company.

4. With the customer's consent, the Company may provide goods or services of equal or greater value instead of paying change compensation in cash.

Change Requiring Compensation	Before Tour	After Tour Starts
1. Change to the tour start date or tour end date stated in the Contract Document	1.5%	3.0%
2. Change to an admission sightseeing destination/facility (including restaurants) or other destination stated in the Contract Document	1.0%	2.0%
3. Change to a lower-priced class or facilities of transportation than stated in the Contract Document, where the total price of the changed class/facilities is lower	1.0%	2.0%
4. Change to the type or company name of transportation stated in the Contract Document	1.0%	2.0%
5. Change to a different flight using a different airport in Japan designated as the tour start or end airport in the Contract Document	1.0%	2.0%
6. Change to the type or name of accommodation stated in the Contract Document	1.0%	2.0%
7. Change to room type, facilities, view, or other room conditions stated in the Contract Document	1.0%	2.0%
8. Among changes 1-7 above, a change to a matter stated in the tour title in the Contract Document	2.5%	5.0%

Note 1: "Before Tour" means the customer is notified of the change by the day before commencement of the tour; "After Tour Starts" means the traveler is notified on or after the commencement date.

Note 2: If a Final Document has been delivered, references to the "Contract Document" in the table are read as references to the "Final Document." A difference between the Contract Document and Final Document, or between the Final Document and the Travel Services actually provided, is treated as one change for each respective difference.

Note 3: If transportation involved in a change under Item 3 or 4 includes use of accommodation facilities, each night is treated as one change.

Note 4: A change to the company name of transportation under Item 4 does not apply where the change is accompanied by an upgrade in class or facilities.

Note 5: Even if multiple changes under Item 4, 6, or 7 occur during one ride/voyage or one night, they are treated as one change per ride/voyage or night.

Note 6: For a change under Item 8, Items 1-7 do not apply; Item 8 applies instead.

21. Travel Conditions for Customers Concluding a Travel Contract by Communication Contract

The Company, etc. may accept applications by telephone, mail, facsimile, or other means of communication from card members (the "Member") of credit card companies affiliated with the Company (the "Affiliated Company"), on the condition that payment of the Tour Price may be received without the Member's signature on the prescribed sales slip. Such a contract is referred to as a "Communication Contract."

1. Communication Contracts are also governed by the Company's General Terms and Conditions of Travel Agency Business, Package Tour Contract section.

2. The "Card Use Date" means the date on which the Member or the Company is required to perform an obligation to pay or refund the Tour Price or other amount under the Travel Contract.

3. When applying for a Communication Contract, the Member must provide the Company, etc. with the name of the Package Tour, departure date, membership/card number, card expiration date, and other required information.

4. A Travel Contract under a Communication Contract is formed when the Company, etc. sends notice accepting the application. However, where acceptance is notified electronically, such as by e-mail, the contract is formed when the notice reaches the customer.

5. If all or part of the amount due for the Tour Price or other charges cannot be settled in accordance with the Affiliated Company's card membership rules because the Member's credit card is invalid or for another reason, the Company may refuse to conclude the Travel Contract.
6. The Company, etc. will receive payment of the Tour Price stated in the Contract Document using the Affiliated Company's card without the Member's signature on the prescribed sales slip. In this case, the Card Use Date is the date on which the Travel Contract is formed.
7. If an application is accepted using a mobile information terminal or information and communications technology such as the Internet, and the Company provides the matters that should be stated in a document describing the itinerary, Travel Services, other travel conditions, and the Company's responsibility, or in the Contract Document or Final Document, by electronic means instead of delivering the document, the Company will confirm that the information has been recorded in a file on the Member's communication device.
8. If the Member's communication device does not contain a file for recording the information described in Paragraph 7, the Company will record the information in a file on the Company's communication equipment and confirm that the Member has viewed the information.

22. Handling of Personal Information

New Adventure Inc. (the "Company") and any entrusted travel agent stated in the "Sales Office" section below (the "Sales Office") are collectively referred to as the "Company, etc."

1. The Company, etc. will use personal information provided by the customer for: (1) communication with the customer; (2) arranging and providing transportation, accommodation, and other services related to the tour; (3) procedures related to the tour; (4) insurance procedures to cover accident-related expenses under the Company's responsibility under the Travel Contract; (5) providing information about products, services, campaigns, and travel offered by the Company and affiliated companies; (6) requesting opinions and impressions after participation; (7) requesting responses to surveys; (8) providing benefit services; and (9) preparing statistical materials.
2. To achieve the purposes in items (2) and (3) above, the Company, etc. may provide the customer's name, address, telephone number, credit card information, flight number, and similar information to transportation and accommodation providers, souvenir shops, the relevant credit card company, and others by documents or electronic data. For settlement of the Tour Price, credit card numbers and payment amounts may also be provided electronically to payment-system companies and credit card companies. Customers who wish to stop provision of personal information to souvenir shops should notify the application contact shown in the relevant brochure no later than 10 days before departure (or the preceding business day if the 10th day is a Saturday, Sunday, or public holiday).
3. Of the personal information provided in writing by the customer, contact information such as name, address, telephone number, and e-mail address may be jointly used for sales information, campaigns, and similar notices from relevant companies. The Company is responsible for managing jointly used personal information. Details of the Company's personal information policy and the names of group companies are available at the Company's office or in the Privacy Policy on the Company website.
4. The Company may outsource the handling of personal information.
5. The customer may request disclosure, correction, deletion, or suspension of use of personal data held by the Company. The inquiry contact is the Sales Office for corrections only and the Head Office Customer Service Desk for other requests.
6. If the customer does not complete certain optional fields, services related to the omitted information may not be provided appropriately.

Personal Information Protection Manager: Customer Service Desk

Inquiry Contact: Customer Service Desk

Telephone: 050-3629-1767 **Email:** info@newadventure.co.jp

Business Hours: Monday-Friday, 10:00-19:00 (closed Saturdays, Sundays, public holidays, and New Year holidays)

23. Other Provisions

1. If expenses arise because the customer asks a tour conductor or other person to provide personal guidance, shopping assistance, or similar services; because of the customer's injury or illness; because of loss of baggage or recovery of forgotten items caused by the customer's carelessness; or because of arrangements for separate action, those expenses shall be borne by the customer.
2. The Company may guide customers to souvenir shops for their convenience, but purchases must be made at the customer's own responsibility.
3. If the customer orders additional alcoholic beverages, food, or other services at a ryokan, hotel, or similar facility, consumption tax and other taxes will generally apply.
4. Optional tours operated by local travel companies or other third parties are not covered by the itinerary guarantee.
5. If an accident or similar event occurs during the tour, immediately contact the address or telephone number stated in the Final Itinerary or other final documents. If the Company considers that a customer requires protection because of illness, injury, or another condition, it may take necessary measures. If the situation is not attributable to the Company, the customer will bear the cost of those

measures.

6. Please strictly observe the meeting time. The Company assumes no responsibility if the customer is unable to participate because of late arrival.

7. If return is delayed because of an accident, heavy snow, road conditions, or another unavoidable reason and the customer must use a taxi or stay overnight, the Company will not reimburse those expenses. The Company will also not compensate for a reduction in time spent at the destination.

8. The Company will not re-operate the tour under any circumstances.

9. Baggage is transported by the relevant transportation provider; the Company merely acts on the customer's behalf in carrying out procedures to consign baggage to the transportation provider.

24. General Terms and Conditions for Package Tours

Matters not provided for in these Terms and Conditions are governed by the Company's General Terms and Conditions of Travel Agency Business (Package Tour Contract section). Customers who wish to receive a copy of the Company's General Terms and Conditions may request one from the Company. They are also available on the New Adventure website.

25. Reference Date for These Travel Conditions

These travel conditions are based on the conditions in effect as of November 1, 2025.

New Adventure Inc.

This English version is a translation of the Japanese Terms and Conditions for Domestic Package Tours provided by New Adventure Inc. It is intended to facilitate understanding by English-speaking customers.